

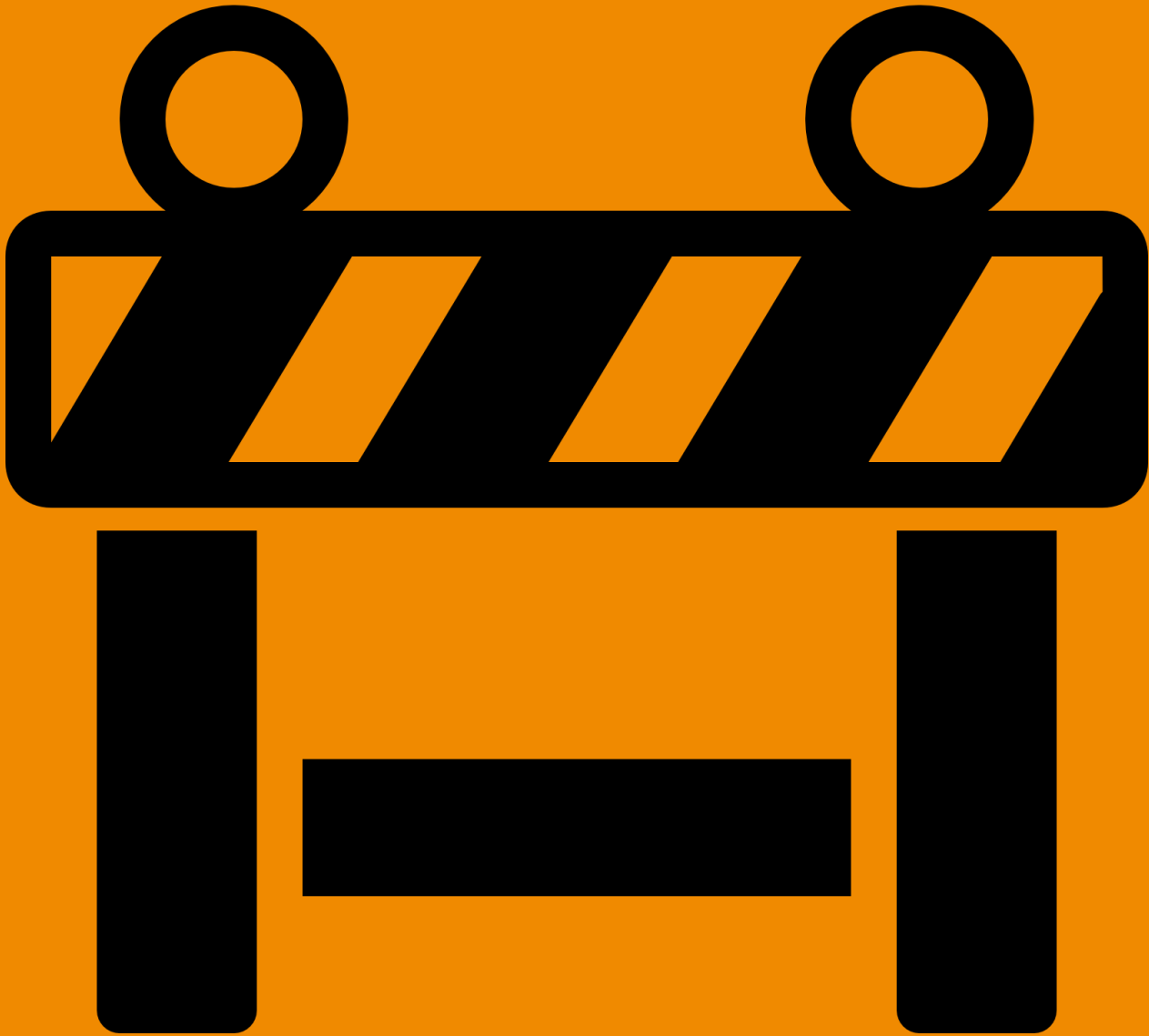


Tablelands Regional Council Club Development Workshop



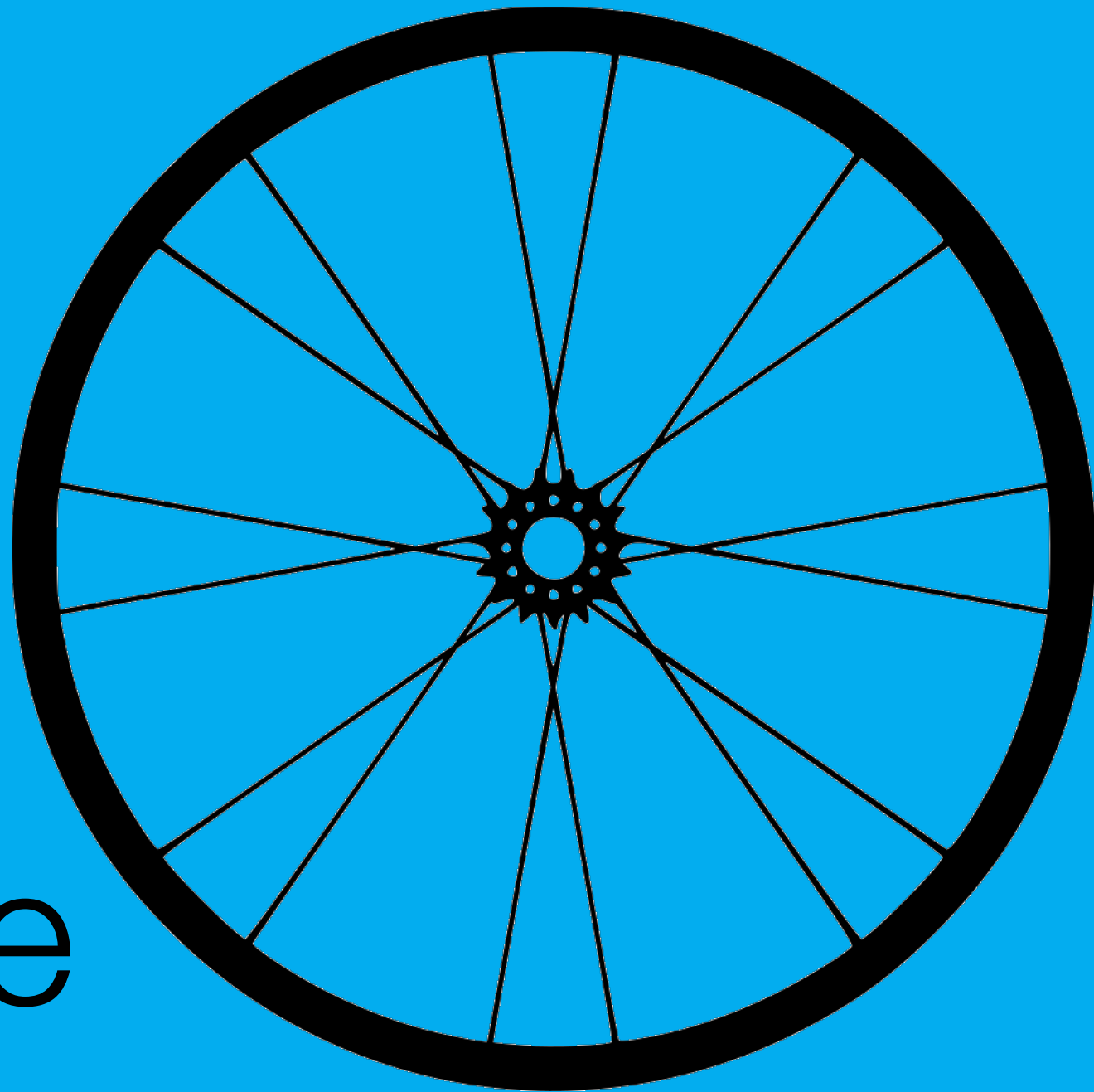
happy
volunteers

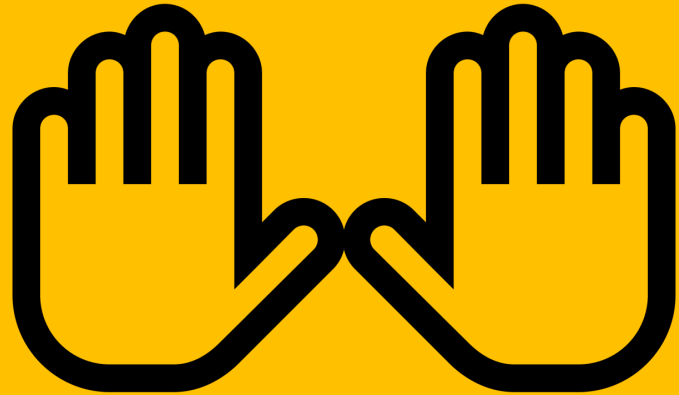




roadblocks

governance





Governance



Operations

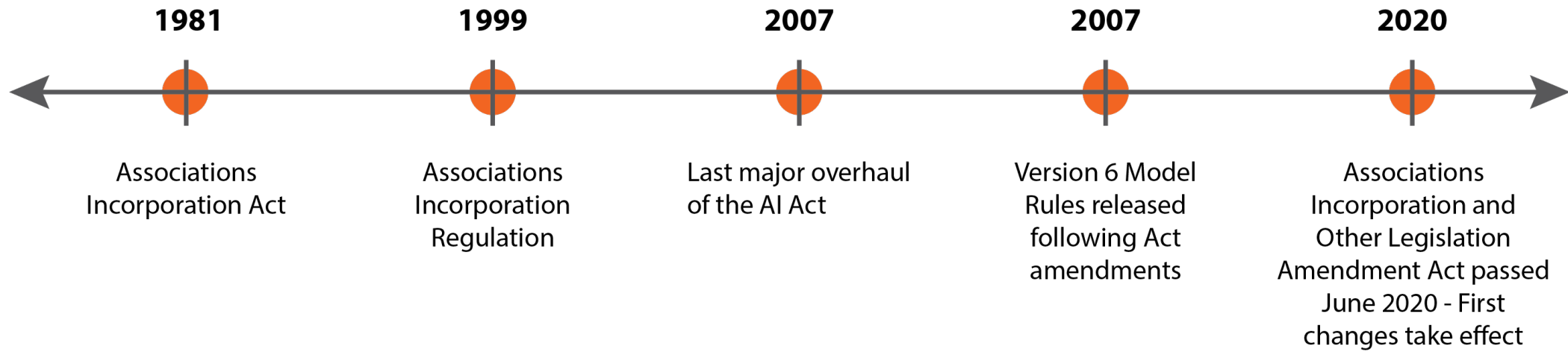
not-for-profit





legal structure

Timeline





General meetings can use technology

Winding up is easier - voluntary cancellation of incorporation



Management committee can appoint an administrator

Increased penalties for some breaches





Duties of officeholders aligned with those of company directors:

- Disclose material personal interests
- Exercise care and diligence
- Act in good faith
- Not improperly use position or information to gain benefit
- Prevent insolvent trading



No longer *need* a common seal



Secretary must be at least 18



Charities only need to report to ACNC, not OFT



Any remuneration or benefits paid to management committee members and senior employees, and their relatives, will need to be disclosed at the AGM

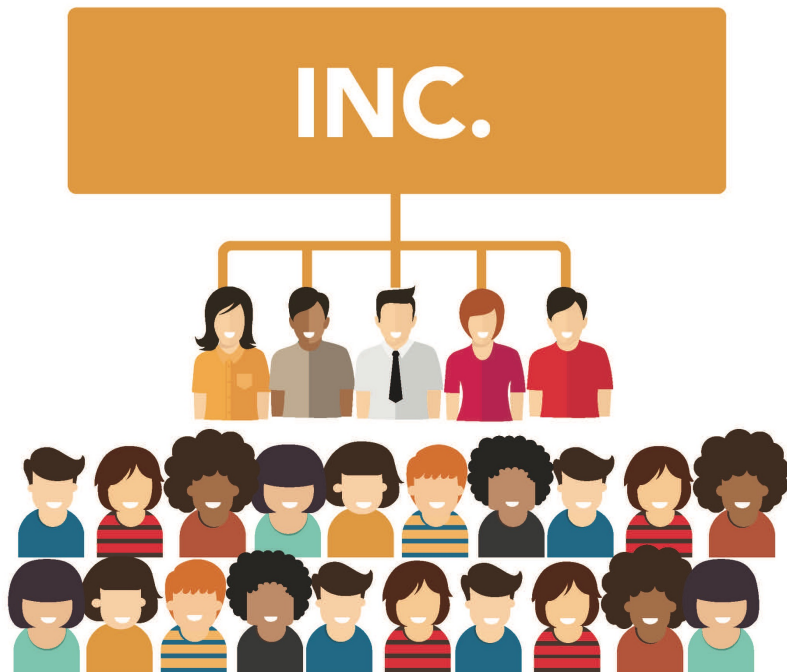


Your constitution will need to include an internal grievance procedure for dealing with disputes and this procedure must provide for mediation

Directors' legal duties

- act in the organisation's interests
- act in good faith
- act with reasonable care, skill and diligence
- not improperly use information or position
- disclose and manage conflicts of interests
- not to trade while insolvent

Types of meetings



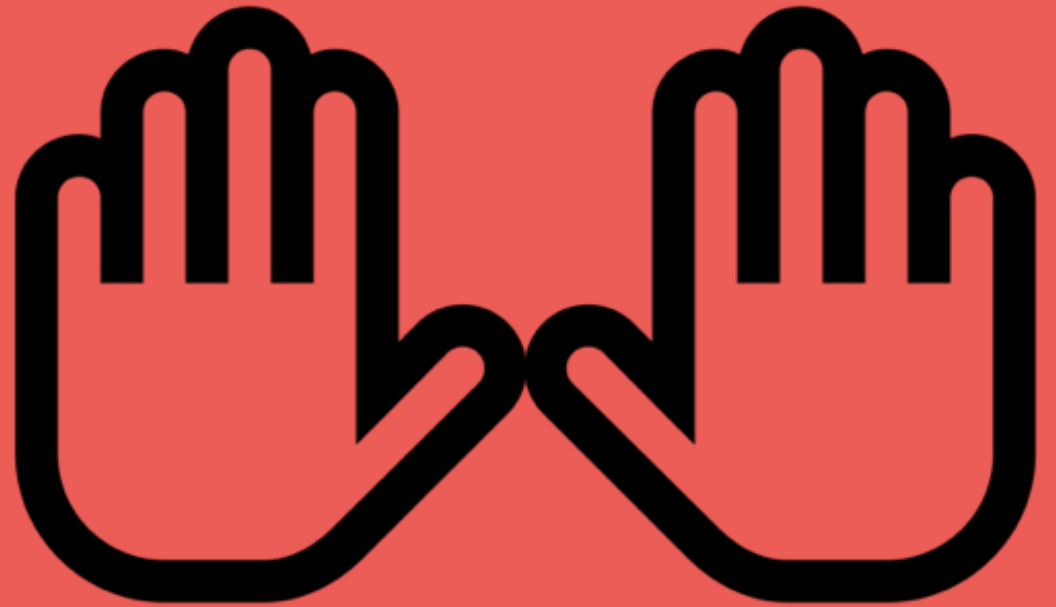
board/committee meetings
at least every 4 months

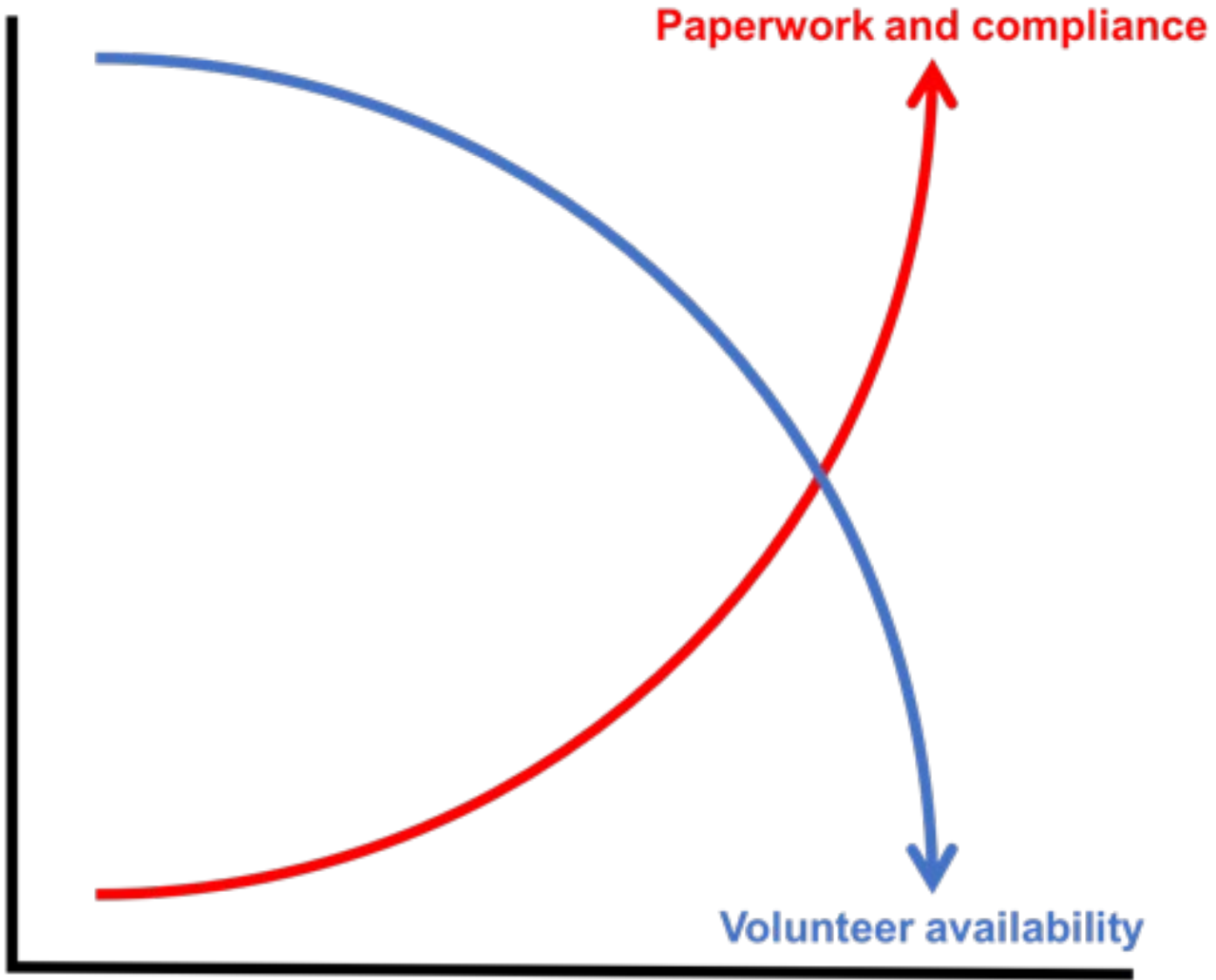
general meetings
at least 1 per year

subcommittee meetings
as required

member forums
meaningful engagement

who volunteers?

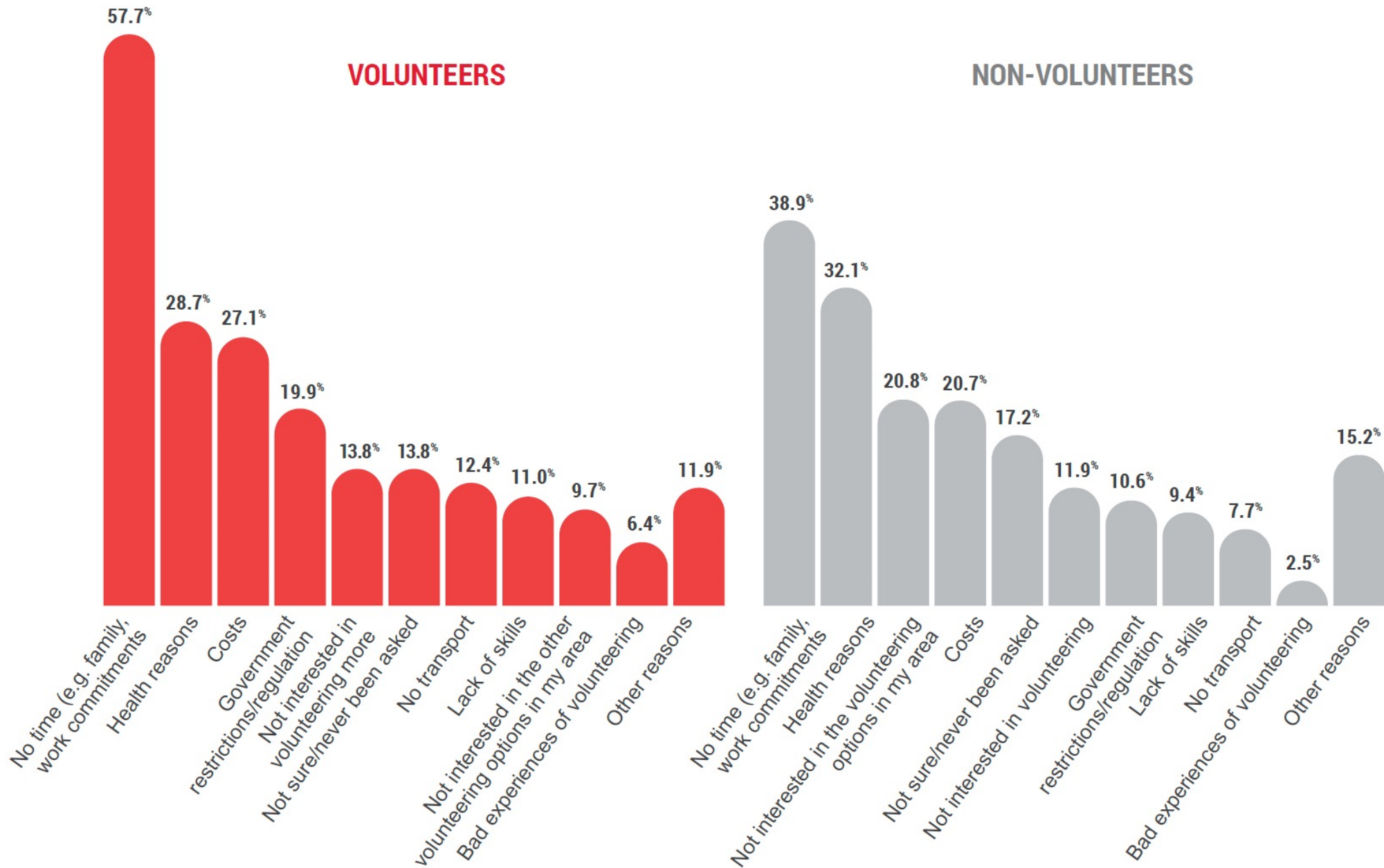






what's stopping them?

TABLE 6: Barriers to Queenslanders volunteering, 2020



Help others

Make a difference

Find purpose

Connect with community

Feel involved

Contribute to a cause

Use skills



why do people volunteer?

“Volunteering is time willingly given for the common good and without financial gain.”

the one thing



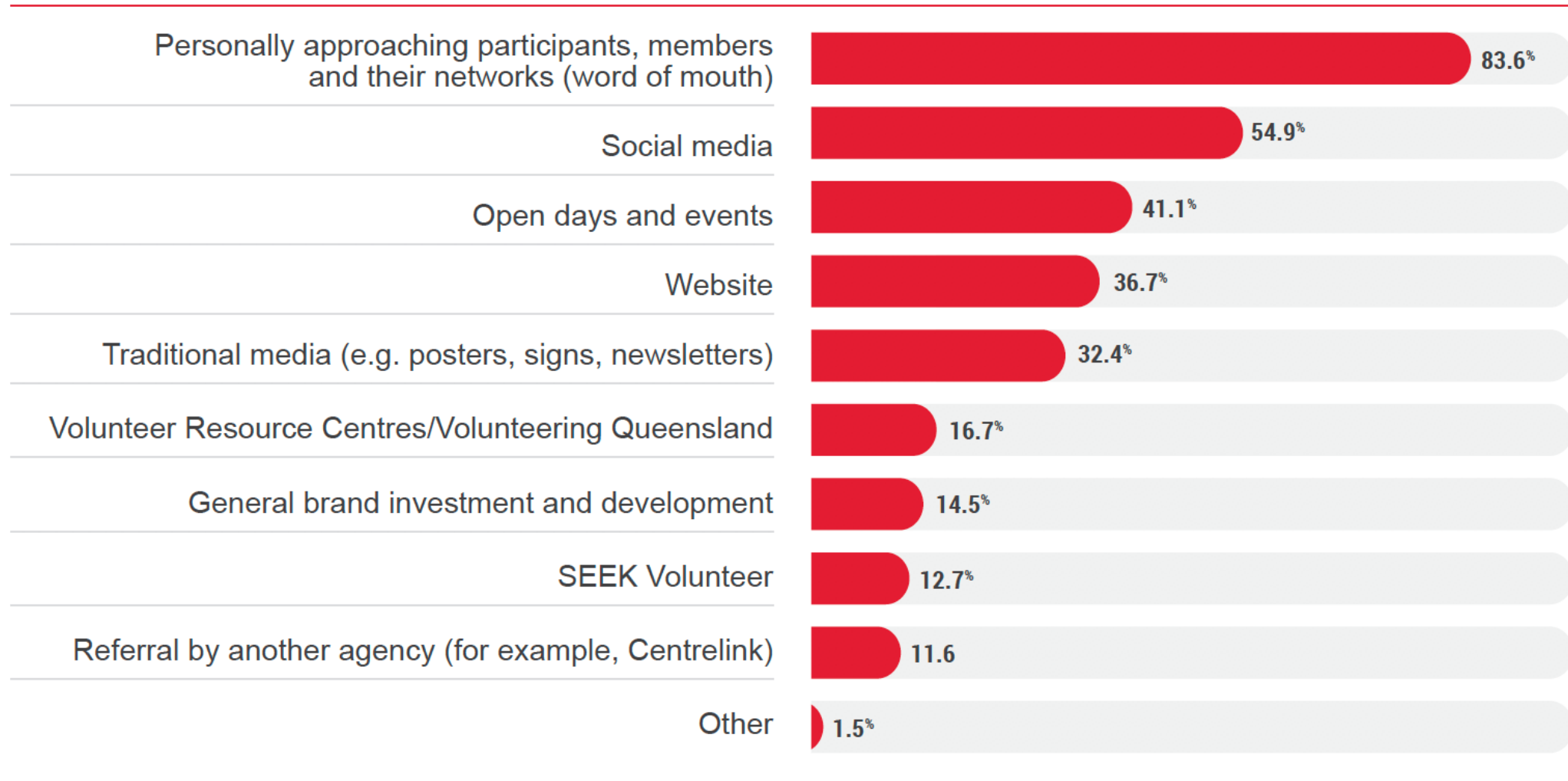


get out of the canteen!

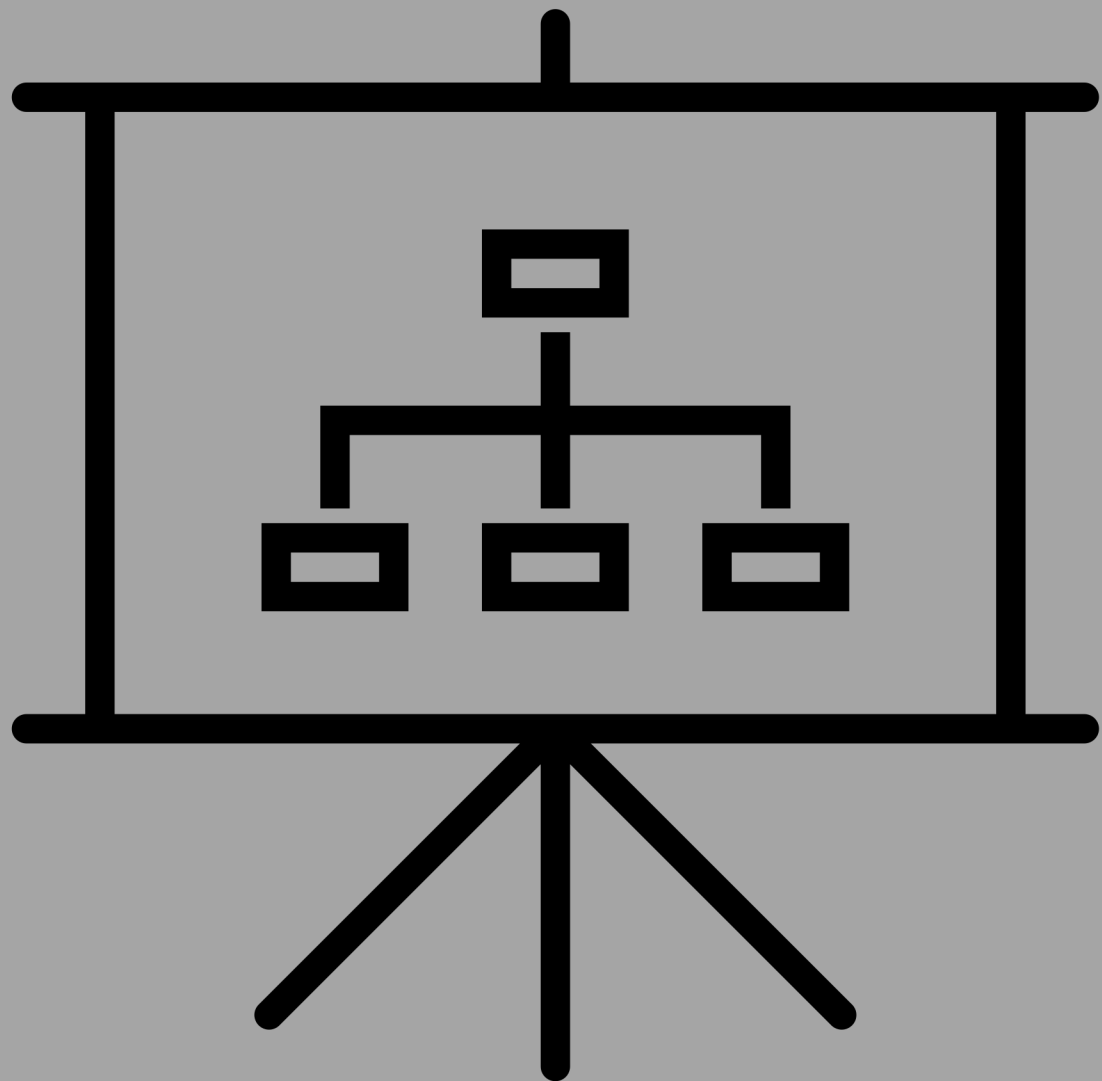


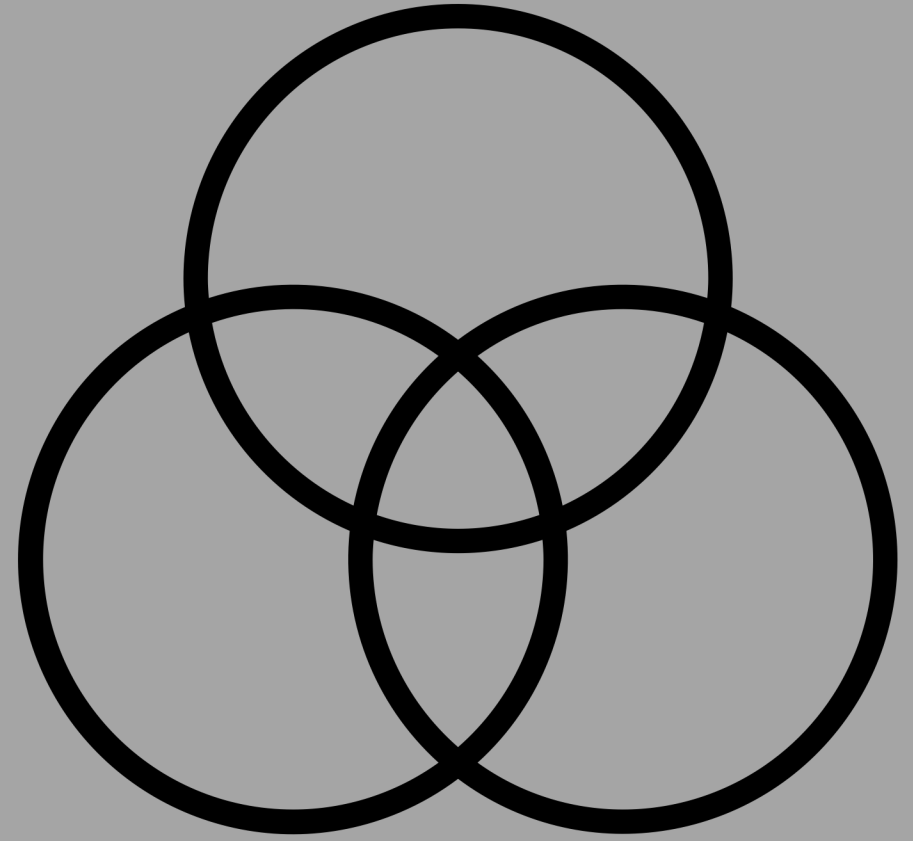
culture

TABLE 10: Methods used by Queensland volunteer-involving organisations to recruit volunteers, 2020



structure





gap analysis

- What positions do you have currently?
- Which positions are filled, and which need filling?
- What additional positions might you need?

filling the gaps



induction and
training



- Welcome letter or video
- Information on each role
- Organisation structure and policies
- Contact details of key people - Who to go to for help
- How to claim expenses
- Advice about equipment
- Entitlements (e.g. volunteer shirts or bibs, meal vouchers)



nurture

rewards

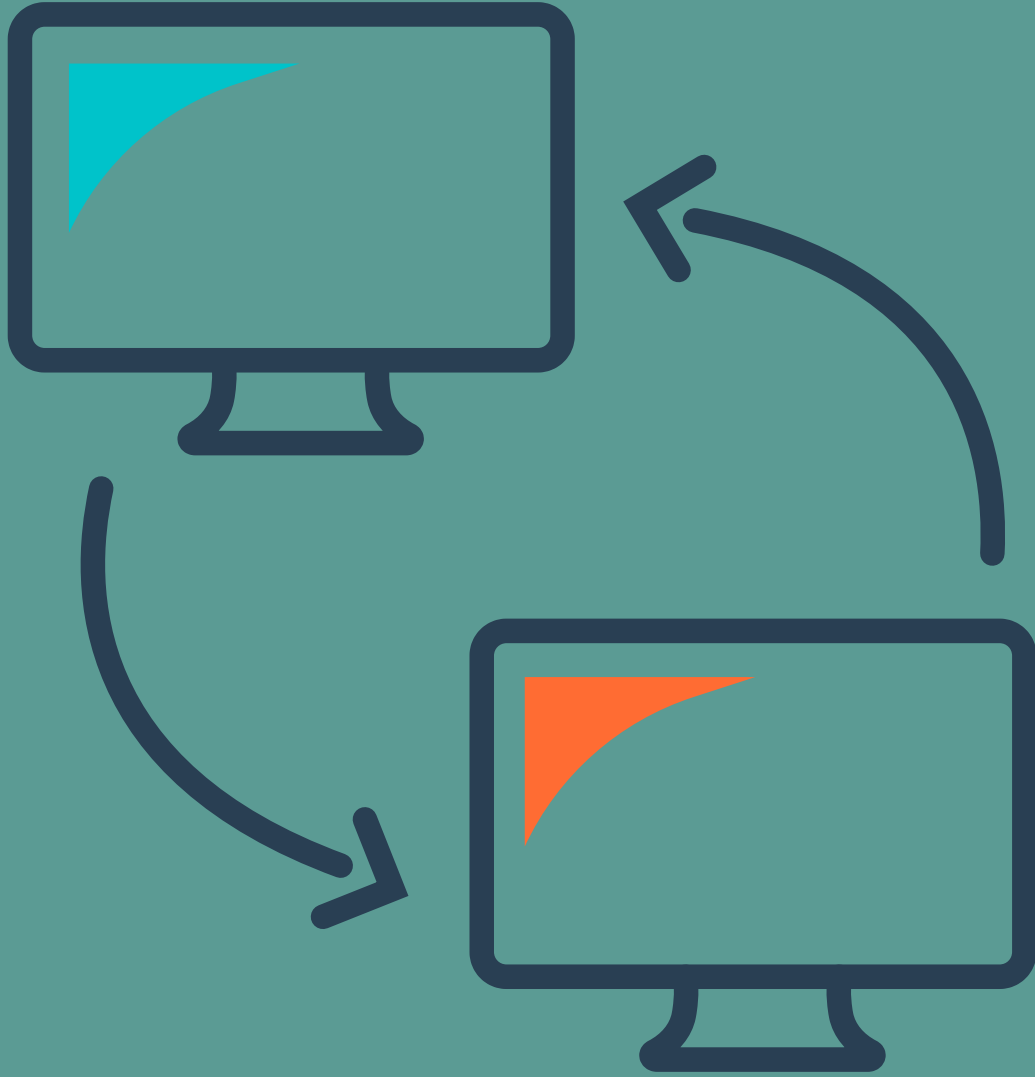




Customers



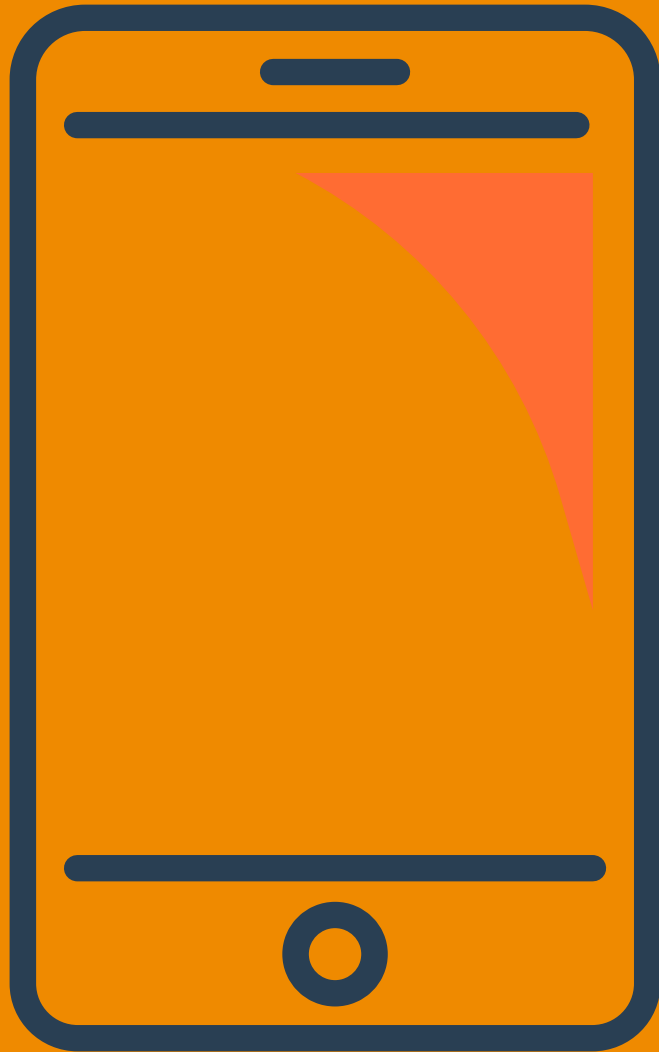
Marketing



Digital marketing



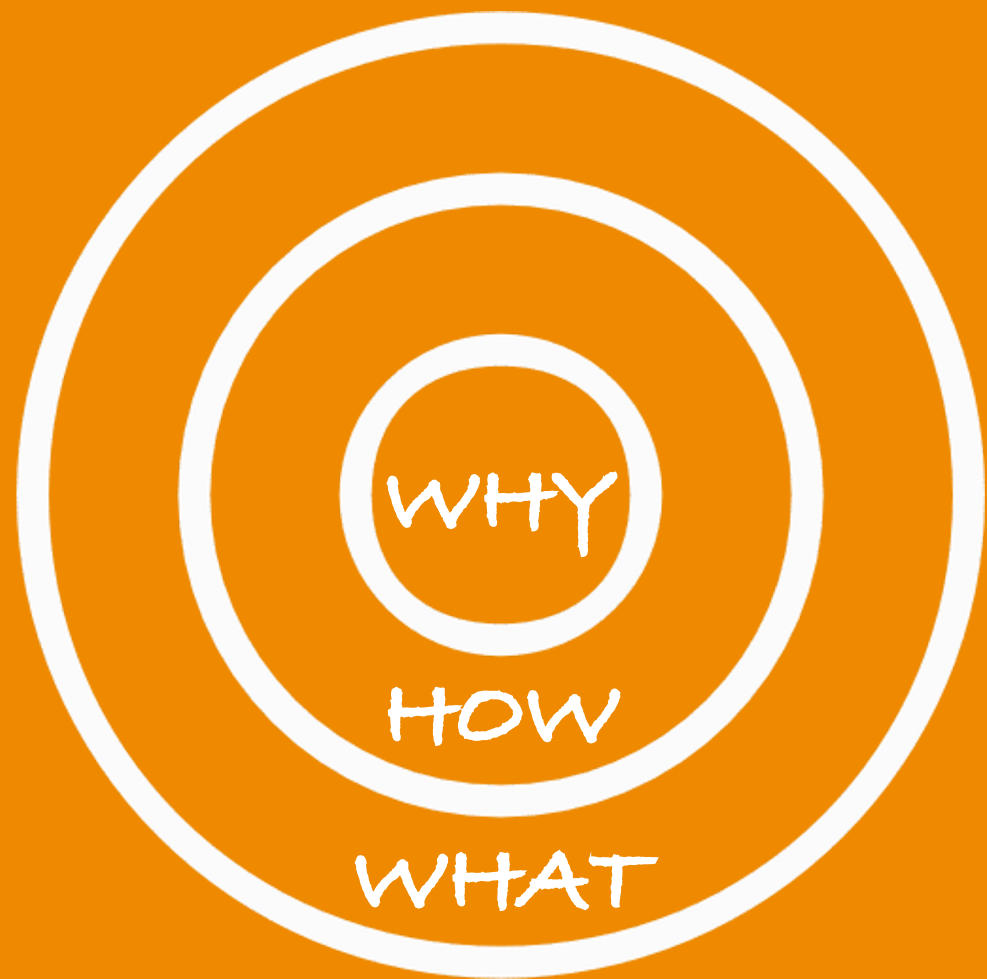
Connect with
people



Commodity or Customer?



'Exclusivity'



Why do we exist?





Tablelands Regional Council Club Development Workshop



CPRGROUP
connelly project resources



clubMENTOR
CPR Group's Club Mentoring Package

